# User-Centred Design

Usability Study Materials 4

Task Descriptions and

Observation Sheet

Faculty of Science, Engineering and Technology

Swinburne University of Technology

## Task 1

You must write your own tasks.

Your tasks must

* contain no instructions about how to use the interface
* have a clear completion point

**Good task:** Make an appointment with Dr Kim at 2:30 pm next Wednesday.

**Bad task:** Click on the “make booking” tab on the top left hand corner…

Do not give them any information about how to use the interface (i.e., ~~click on…)~~

Make sure you supply your participant with any data they need to do the task (do not require them to use their own personal details)

Check your tasks with your tutor before the evaluation.

All of your tasks should take a participant approximately 5 minutes to complete in total.

**Use a new page for each separate task.**

Avoid tasks such as “login” or “register”

Delete this text box

Please rate the difficulty of this task:

Very Hard ⬜ ⬜ ⬜ ⬜ ⬜ Very Easy

Thank you. This brings us to the end of the tasks.

Please wait, one of the team will come in shortly.

Observation Sheet P: \_\_\_

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Task #1 | | Session Date: | | Session Time: | | Supervisor: |
| Description: | | | | | | |
| Completed (Y/N): | |  | | | | |
| Time spent on task: | |  | | | | |
| No. of assists: | |  | | | | |
| Action Sequence | | | User Comments | | Observer Comments | |
| 🞏 |  | | This is very general example of a observation sheet. Edit to make relevant to your project (e.g., but in the steps to your own tasks). Delete this text box.  You will need one sheet per task. | |  | |
| 🞏 |  | |  | |  | |
| 🞏 |  | |  | |  | |
| 🞏 |  | |  | |  | |
| 🞏 |  | |  | |  | |
| General Comments | | | | | | |
|  | | | | | | |